

BEFORE THE

IDAHO PUBLIC UTILITIES COMMISSION

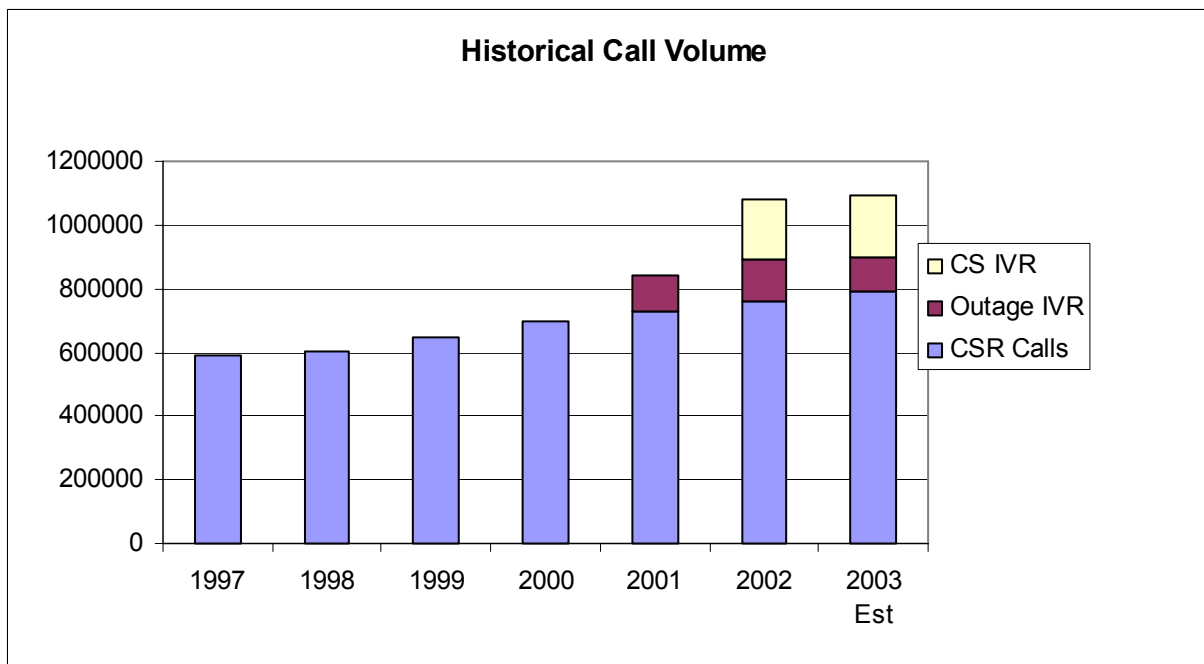
CASE NO. IPC-E-03-13

IDAHO POWER COMPANY

EXHIBIT NO. 58

S. FULLEN

Call Volume



Historical Call Volume:

The total number of inbound customer calls that are received by Idaho Power Company. This includes calls answered by a customer service representative and the interactive voice response unit.